

# - AIG-IMOUKHUEDE -FOUNDATION

### NEWSLETTER

March 2023

### Notes from the Executive Vice-Chair

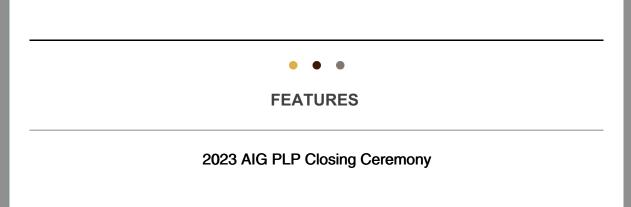
Welcome to the March edition of our newsletter.

This month, we held the closing ceremony of the 2022 AIG Public Leaders Programme (PLP), and celebrated the achievements of the 52 programme graduates, including our first international participant from South Africa. The keynote address was delivered by highly respected political scientist and former INEC Chairman, Professor Attahiru Jega, who shared his wealth of knowledge and experience with the graduating class and other guests present at the ceremony.

A key part of the PLP is the capstone project, which requires programme participants to use their learnings to implement a reform project in their organisations. Prior to the closing ceremony, a distinguished panel reviewed the top 5 capstone projects, which all used innovations to address public sector challenges. We have witnessed first hand the positive impact the projects implemented by the first PLP cohort have had across the public sector and we are confident that once fully implemented, these projects will also lead to improved public service delivery.

You can read more about these and other updates in this newsletter.

Ofovwe Aig-Imoukhuede Executive Vice-Chair





Cross section of programme participants with a member of the faculty

On March 15th 2023, we held a closing ceremony for the 2022 class of the AIG Public Leaders Programme in Abuja, with 52 public servants now armed with the requisite skills needed to reform the public service, including our first international participant, Zukiswa Mqolomba, who serves as Commissioner (National), Public Service Commission of South Africa.

The keynote address on the topic, "Public Sector Leadership in Times of Crisis" was delivered by distinguished political scientist and former INEC Chairman, Professor Attahiru Jega, who, while congratulating the graduating class, opined that developing countries need to pay considerable attention to increasing the capacity, competence and effectiveness of leadership in the public sector, to reposition it to play a significant role in driving socioeconomic development.



Professor Attahiru Jega, delivering his keynote address

Distinguished guests at the event include members of our Board and Leadership Council Dr Herbert Wigwe, Dr Dere Awosika, Mr Segun Adeniyi and Mr Abubakar Mahmoud. Also present were His Excellency Mr. Thami Mseleku, High Commissioner of South Africa; Ambassador Adeyemi Dipeolu, Special Adviser to the President on Economic matters, His Grace, Bishop Matthew Hassan Kukah, Catholic Bishop of Sokoto and serving Permanent Secretaries and Directors from different ministries and parastatals.



Top 5 Capstone Projects from the 2022 AIG Public Leaders Programme



L-R: Engr Farouk Yusuf Yabo - Permanent Secretary, Special Duties Office- OHCSF; Dr 'Dere Awosika, Chairwoman, Access Bank Plc; Aigboje Aig-Imoukhuede; Ofovwe Aig-Imoukhuede ; Dr. Herbert Wigwe, Group Managing Director/Chief Executive Officer, Access Corporation; Mr. Tolu Adeleke, Partner, PWC

A key pre-requisite for successfully completing the AIG Public Leaders Programme is the development of a capstone project. This is done by applying a key idea from one of the core modules and using that idea to develop or advance an initiative, innovation, or intervention in their present department, ministry, or agency.

As part of the programme's closing activities, participants presented their projects to their peers and the programme faculty from the University of Oxford, and the top five projects were chosen to be presented to a distinguished panel, who selected the winning project, that will receive ongoing implementation support from the Foundation team.



Abisola Akinsanya, Assistant Director of Pharmaceutical Services, General Hospital Ifako Ijaiye, Lagos State Health Service Commission,

The project seeks to address one of the challenges faced by patients with chronic illnesses. Some patients do not strictly adhere to their medication use and fail to refill their medications when they run out. A technology-enabled medication refill reminder system fully integrated with a dedicated phone line was designed for the hospital, which enables the proactive initiation of patient medication refills in-house, promotes medication and service accessibility, allows for close monitoring of patient compliance and documents feedback.

The project addressed the challenge with delays in the management and processing of dossiers, a key service provided by NAFDAC



Abayomi Akinyemi Assistant Director, ICT, National Agency for Food and Drug Administration and Control.

as part of her regulatory duties. The process for submitting and processing dossiers was automated with the development of a Dossier Management System, which simplifies the dossier management process, enables workers to complete their tasks more speedily and allows for the real time tracking of submitted dossiers. This will lead to significantly reduced turnaround time and enabled paperless processing from start to finish.



Obehi Akoria Honourable Commissioner for Health at the Edo State Ministry of Health,

The project focused on improving the performance and perception of the Edo State Ministry of Health, using soft power and informal practices. Medical outreaches manned by volunteer doctors, nurses, laboratory scientists, pharmacists, health educators and other healthcare professionals were successfully implemented allowing for comprehensive clinical engagement with over 650 patients and the building of relationships with community leaders. The outreaches will be held monthly with a view to rebuilding the trust of the general public in the healthcare system.



Babatunde Adigun Principal Medical Officer, Alimosho General Hospital, Lagos State Health Service Commission Hospital,

This project seeks to improve the patient experience at Alimosho General Hospital, which although equipped with expert healthcare professionals and the right equipment, is often overcrowded, with long wait times for patients. This is being addressed with the introduction of an automated queue management system, which will ensure effective crowd control and standardisation of the patient waiting time, ensuring they are attended to according to their arrival time. This will lead to reduced waiting time and an improved overall patient experience.



This project seeks to maximise the utilisation of the University of Benin Teaching Hospital's facilities for surgical and specialised diagnostic services. It allows for specialized teams to subscribe to working during off duty hours when the hospital facilities are unutilised, providing elective surgeries and procedures for patients willing to pay premium fees. This will expedite patients' access to doctors during Prof. Darlington Obaseki Chief Medical Director, University of Benin Teaching Hospital downtimes, motivate clinical staff, and establish an additional revenue stream to continue providing subsidised services to the general populace.

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#### OHCSF ISO 9001:2015 Certification



L-R Patisson Boleigha, Senior Advisor, Digitalisation, Aig-Imoukhuede Foundation; Dr. Folashade Yemi-Esan, Head of the Civil Service of the Federation; Adedoyin Odunfa, MD/CEO Digital Jewels Africa Limited; Chioma Njoku, Director of Programmes, Aig-Imoukhuede Foundation

As part of our commitment to improve the performance of the Nigerian public sector, we provided funding and technical assistance to the Office of the Head of the Civil Service of the Federation in its quest to become ISO 9001:2015 certified. We are glad to announce that after the year-long process, on January 30th, 2023, the Head of Civil Service, Dr. Folasade Yemi-Esan received the International Organisation for Standardisation (ISO), 9001:2015 QMS certificate in Abuja.

## • • • ALUMNI UPDATE



### 2021 AIG PUBLIC LEADERS PROGRAMME ALUMNI: FELIX OBIAMALU

Felix Obiamalu, with the Nigerian Financial Intelligence Unit applied for the AIG Public Leaders Programme because he found it an opportunity to develop and enhance the skills required to excel as a public servant.

The programme gave a boost to Felix's leadership capacity and and equipped him to be the much-needed change agent in his organisation and in the public service at large.

"The AIG Public Leaders Programme exposed me to the various intricacies of leadership, especially eschewing bias in decision-making as well as preparing me to be a change agent. It gave me an all-around training in leadership and provided opportunities for me to interact with technocrats and industry leaders, drawing valuable lessons from their experience. My capstone project has been an eye-opening initiative drawing from all aspects of the training from the AIG PLP, including using technology to drive change and improving organisational effectiveness through innovation."

His Capstone project tackled the challenge faced with freezing orders being placed on accounts without proper "maker-checker" control, or a robust database to reflect such instructions leading to litigations and perception of inefficiency in the management process. He developed a standard operating manual (SOP) and software for tracking all freezing orders electronically to ensure compliance with the 72-hour law. This software was approved and was unveiled for use in January 2023.

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#### AFFILIATE UPDATE

Expanding Access to Vaccines in Nigeria.



To establish the importance of vaccines in promoting good health and nation-building and discuss the role of leadership, management, and coordination in improving vaccine programs, the NSSF is hosting a series of webinars on expanding access to vaccines in Nigeria.

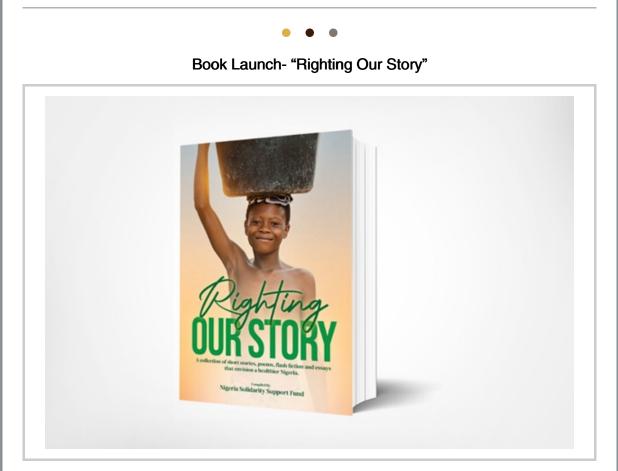
The Nigeria Solidarity Support Fund (NSSF) is a non-profit organisation set up to transform the lives of vulnerable Nigerians, help build healthcare systems, and help reskill the Nigerian workforce in a post-COVID era. Click on the **link** to register.

#### Health Webinar on Improving Maternal Health Through Innovative Partnership



🞌 Powered by the Private Sector Health Alliance of Nigeria 🛠

The Private Sector Health Alliance of Nigeria (PSHAN) has announced the second edition of the PSHAN Periscope webinar, coming up on the 29th of March 2023. The webinar will focus on discussions about improving maternal health in Nigeria through collaborative interventions anchored by experts in the private and public sectors. You can scan the barcode or click **here** to register your virtual attendance.



Following the collection of art submissions through the WeNaija Literary Contest, NSSF has made a compilation of selected works published in the book- **"Righting Our Story"**, an anthology of the envisions of a healthier Nigeria. The book is a collection of short stories, poems, flash fiction and essays that envision a healthier Nigeria. To get the book on Kindle, click the link <u>here</u>.

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AIG Public Leaders Programme: Call for Applications





# AIG Public Leaders Programme (PLP)

Become a transformational leader and drive the change that we need

Learn from the exceptional faculty of the Blavatnik School of Government, University of Oxford

African Public Servants Age: 35 - 50

### Apply now

Application closes 17th April, 2023

For more information, please visit: https://www.aigimoukhuedefoundation.org/leaders-programme

The AIG Public Leaders Programme (AIG PLP) offers emerging African public sector leaders a unique opportunity to develop their leadership capacity and acquire the skills and knowledge necessary to drive change. Run in conjunction with the University of Oxford's Blavatnik School of Government, the programme offers an immersive, world-class executive education experience, led by some of the world's leading public policy experts and teachers.

Click here to apply to join the next cohort.

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