

# AIG-IMOUKHUEDE FOUNDATION

## NEWSLETTER

May 2022

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### **Notes from the Executive Vice-Chair**

#### Welcome to the May edition of our newsletter.

Our goal at the Foundation is to support the development of a world class public sector that is an enabler of sustainable social and economic development. A key part of our work is building the capacity of the civil service workforce because achieving the transformation that Nigeria so desperately needs requires committed, visionary and tenacious civil servants who can lead with integrity.

This is why it is so important to invest in finding and nurturing the future leaders of the civil service and providing them with the tools and knowledge they need to make a difference. In addition to our own capacity-building initiatives offered in conjunction with the University of Oxford, we support the learning and development efforts of the Office of the Head of the Civil Service of the Federation (OHCSF) and one of such collaborations is the Leadership Enhancement and Development Programme (LEAD-P). In May, 118 civil servants graduated from the inaugural class of the programme and we are very excited to see the positive difference that they will bring to the civil service in the future.

This month also marked the commencement of our collaboration with the OHCSF and SERVICOM, the government agency tasked with the responsibility of managing the performance-expectation gap between the government and its citizens, to ensure that the OHCSF's processes conform to international standards for a quality management system, leading to ISO 9001:2015 certification. This process will lead to cost-savings for the OHCSF and more efficient operations. All of this work is being done in preparation for the full digitalisation of the OHCSF, which is well underway.

You can read more about these initiatives and other updates in this newsletter.

Ofovwe Aig-Imoukhuede Executive Vice-Chair

#### **RECENT UPDATES**

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#### **OHCSF COMMENCES ISO CERTIFICATION PROCESS**





In May, the OHCSF kicked off the process of attaining ISO 9001:15 certification, which is the international standard that specifies requirements for a quality management system. The quest to attain this certification is part of the OHCSF's larger strategy aimed at streamlining its processes and digitalising its operations for greater efficiency and effectiveness. We are pleased to be partnering with the OHCSF and SERVICOM to oversee and sponsor the certification process.

The process commenced on the 16th of May 2022, with a two week Lead Auditor training for 34 civil servants from OHCSF and SERVICOM, who were equipped with the knowledge, skills, tools, and techniques required to carry out a "Gap Analysis and Risk Assessment" of the OHCSF's current processes and documentation. This will enable the identification and elimination of all existing process gaps and the setting up of adequate monitoring and evaluation structures, which will ensure that the quality of service delivery to both staff and customers of the OHSCF is not compromised.

#### PERMANENT SECRETARIES COACHING







In May, as part of his series of coaching sessions with Permanent Secretaries, our Chairman, Aigboje Aig-Imoukhuede presented a paper on "Leading Change" at the 2022 Procurement Retreat for Federal Permanent Secretaries.

Using Kotter's 8-step model, Aigboje provided the Permanent Secretaries with a framework for leading change including steps such as articulating the obstacles to achieving change and creating a sense of urgency around overcoming them, creating a vision for change and communicating it to all stakeholders and anchoring the change in corporate culture.

#### **LEAD-P GRADUATION CEREMONY**

On 10<sup>th</sup> May 2022, Aigboje Aig-Imoukhuede spoke at the graduation ceremony of the Leadership Enhancement and Development Programme (LEAD-P) in Abuja. In his speech he stressed the importance of private-public sector partnerships and he encouraged more private organisations to get involved by providing the technical assistance that the public sector needs to drive reform.

He thanked the private sector organisations that heeded the Foundation's call and offered 5-week internships to the LEAD-P participants, exposing them to the culture, values and work processes that make the private sector efficient.

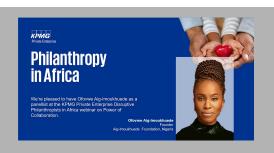
You can watch highlights from his speech <u>here</u>. Representatives from some of these private sector organisations including Dangote Industries, the Nigerian Economic Summit Group, KPMG and PWC were present at the graduation ceremony and restated their commitment to supporting the capacity building efforts of the OHCSF.







#### **FEATURES**



## KPMG Nigeria Disruptive Philanthropy in Africa Webinar

Our Executive Vice-Chair, Ofovwe Aig-Imoukhuede was a panelist on the KPMG Nigeria Disruptive Philanthropy Webinar themed the "Power of Collaboration in Philanthropy". The webinar focused on the importance of collaboration in leaving an impact on society. To read more about our Founders' journey in philanthropy click <a href="https://example.com/here/">here</a>



24th Annual Tax Conference

On 18<sup>th</sup> May 2022, our Chairman, Aigboje Aig-Imoukhuede presented a paper on "Global Disruption and Digitisation: Implications for Socio-Economic Development at the Chartered Institute of Taxation of Nigeria's 24<sup>th</sup> Annual Tax Conference. To watch highlights from the conference, please click here

#### **ALUMNI UPDATE**



My name is Olufesobi Bright. I currently work as the Head, Process Efficiency and Change Management at NAPIMS. My expectations going into the programme was to interact with some of the best and brightest public servants in Nigeria as well as learn from the world class faculty of the University of Oxford's Blavatnik School of Government. Both expectations have been exceeded. I have built relationships with some of the smartest Nigerian public servants today- across various segments of the public sector including but not limited to: Banking, Food and Drug Administration, Lagos public sector, Budgeting & Finance, and Healthcare. All 49 of us keep in touch today and we meet occasionally.

The AIG Public Leaders Programme experience is a must-attend for public servants. It is an opportunity for participants to expand their professional network within the public sector. Most professionals are used to the idea of networking in a broad sense, but this programme offers a unique and accelerated opportunity to build one's public sector professional network. The curriculum speaks to the promotion of integrity, embracing digitization, overcoming bias and reinforcing the meaning in work - among other key considerations for which there is a strong adoption requirement in Nigeria's public sector today. Future participants will benefit immensely from the rich curriculum as well as the absolute dedication and support from the programme faculty and the Aig-Imoukhuede Foundation team.

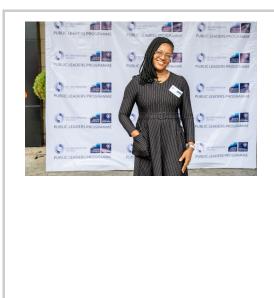


Many organizations are able to significantly improve their performance by 'starting with why"- Simon Sinek. NAPIMS is a very significant organization in Nigeria- with at least \$ 50 billion in assets, \$11bllion in turn over, and \$3.6billion in net profits. NAPIMS 2020 turnover is equivalent to about 45% of the total Nigerian Government 2020 Annual Budget. As we are transitioning into a new commercial era occasioned by the passing of the 2021 Petroleum Industry Act, NAPIMS has the opportunity to deepen its successful outcomes and performance track record by connecting with its 'Why'. With my project, I investigated the extent to which staff were able to coalesce around any informal mantras within the organization. I found that indeed- an informal mantra exists- known as 3N- NAPIMS, NNPC and Nigeria. I was able to awaken staff consciousness about the existence of the 3N as a 'why-factor'. I am now currently working to formalize 3N as a rallying point to reinforce the meaning of work- to help staff understand why they should perform better,

why they should embrace digitization, why they should employ less bias in decision making and why they should keep on delivering superior value- because of benefits to NAPIMS, NNPC and NIGERIA (3N).

The programme has elevated my performance levels. I started the programme as Lead Change Advisor at NAPIMS and concluded the programme as Head, Process Efficiency and Change Management. I believe that the programme provided me with a reorientation and the opportunity to upskill and build leadership confidence. Now I can lead a bigger team and take decisions with confidence.

# AIG PUBLIC LEADERS PROGRAMME SUCCESS STORY: Uchechi Ijeoma Edosomwan 2021





AIG Public Leaders Programme Alumni, Uchechi Edosomwan was commended by the Nigerian Airspace Management Authority (NAMA) for the development of an On-The-Job training manual that monitors and effectively benchmarks the performance and achievement of the strategic goals and organizational effectiveness of NAMA The manual was developed as part of her capstone project during the AIG Public Leaders Programme, which gives programme participants the opportunity apply a key idea from one of their core modules and use that idea to advance an initiative in their organisations. The manual is now being used as a reference manual across all airports in Nigeria.

In a message to the Foundation, Uchechi expressed her profound gratitude for the learning she received during the PLP, which provided her with the skills and knowledge to develop the training manual and have a positive impact on her organisation.

You need to state that the training manual was her PLP project. You should add the comment she made about thanking the Foundation.

AIG SCHOLAR UPDATE Hakeem Onasanya, Class of 2020



AIG Scholar Hakeem Onasanya, Special Adviser to the Chairman, Board of Trustees at Lagos State Employment Trust Fund (LSETF), is a recipient of the 2022 Royal African Youth Leadership Award conferred by His Imperial Majesty (H.I.M), Arole Oduduwa Olofin Adimula, Ooni Adeyeye Enitan Ogunwusi, OJAJA II.

His Majesty's mission through the award is to discover, celebrate, and build multipurpose space for our nation's young people who are redefining the fabric of Nigeria.

**AFFILIATE UPDATE** 



The Private Sector Health Alliance of Nigeria (PSHAN) has entered into a strategic partnership with <u>Nigeria Health Watch</u> with the purpose of increasing the impact, sustainability, and visibility of healthcare initiatives in the country.

This agreement represents PSHAN's desire to collaborate with companies that share its vision of establishing Public-Private Partnerships to improve the healthcare system.

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ABC HEALTH, UNAIDS NIGERIA SIGN PARTNERSHIP MOU TO IMPROVE HEALTH IN AFRICA.



Dr. Erasmus Morah, Country Director, Joint United Nations Programme on HIV/AIDS (UNAIDS) and Dr. Mories Atoki, Chief Executive Officer, African Business Coalition for Health (ABCHealth) signing the MoU

The Nigeria Country Office of the Joint United Nations Programme on HIV/AIDS (UNAIDS) and the African Business Coalition for Health (ABCHealth) have signed a Memorandum of Understanding to partner on joint initiatives that will expand access and quality of HIV/AIDS and health services in Nigeria and across Africa.

The MoU, which was signed by Dr. Erasmus Morah, UNAIDS Country Director and Dr. Mories Atoki, ABCHealth Chief Executive Officer, spells out the areas of cooperation which encapsulates UNAIDS' strategic priorities as articulated in the Global AIDS Strategy 2021-2026 and ABC Health's strategic priorities which include leveraging partnerships to drive sustainable development in Nigeria's health space and Africa at large.

Please click <u>here</u> to find out more about ABCHealth's work to drive change in the health sector.

## OPPORTUNITIES

Volunteer Opportunity: Liaison Officer/Site Inspector-Private Sector Health Alliance of Nigeria (PSHAN).



The Private Sector Health Alliance of Nigeria (PSHAN) is recruiting to fill the position of Liaison Officer/ Site Inspector (Volunteer) for the rehabilitation of the Jumberi PHC, Katagum LGA, Bauchi State.

Interested applicants are required to send their resume and cover letter to communications@pshan.org

To find out more about the position, please click <a href="here">here</a>

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